



# Renaissance

## Cooking Systems

### RCS Customer Care Sheet

The RCS product you have purchased was manufactured with the highest standard of quality and workmanship. If you have any questions please fill out the form below and email it to [CustomerService@RCSGasGrills.com](mailto:CustomerService@RCSGasGrills.com) We will respond quickly.

Before you begin, we suggest you visit our website and click on “downloads” at [www.RcsGasGrills.com](http://www.RcsGasGrills.com) . There you will find helpful videos and documents with a lot of information that answers the most common questions.

Name \_\_\_\_\_

Address \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Phone Number: \_\_\_\_\_ Your Email \_\_\_\_\_

Date of Purchase \_\_\_\_\_ Purchased from \_\_\_\_\_

Installed by: \_\_\_\_\_

Model number \_\_\_\_\_ If a grill or side burner, please check gas type:  
\_\_\_\_\_ (NG Natural Gas) OR \_\_\_\_\_ (LP Liquid Propane).

Serial Number. Found on the side of the grill body behind the control panel OR in the case of a side burner or fridge, usually on the rear of the appliance: \_\_\_\_\_

Please explain your concern/question

---

---

---

---

Please include a photo of the front of the product and of the item(s) that relate to your concern or question. The more photos, the better we can diagnose the situation.