



All KRAUS products undergo a rigorous quality control process. We offer our customers thoughtfully crafted fixtures & accessories, engineered for enduring performance over years of use.

KRAUS Brand Limited Lifetime Warranty

If a product fails due to material or craftsmanship error during the warranty period, KRAUS will repair or replace the items at our discretion. We define the warranty period as the length of time that the owner of the product owns the first home where the Kraus product is installed. Warranties are not transferable, between homes or owners and are only applicable to residential use. Commercial use will automatically void the warranty. To make a warranty claim, the original sales receipt must be presented, without exception.

Like other home fixtures, Kraus products will require light maintenance to ensure proper function. We provide you with complete knowledge to perform this maintenance and can also recommend resources if you are unable to perform this service yourself. Kraus will not be responsible for product failures due to lack of maintenance.

Kraus recommends installing all Kraus products by hiring a licensed, professional plumber. We will not be held responsible for any damage or product failure due to improper installation, misuse, or failure to use a licensed professional. Please read your care and maintenance documentation to determine the limits of proper use.

By the purchase and use of our products, you agree that Kraus is not liable for incidental, consequential or special damages associated with the return, replacement, installation or use of your product. This includes freight costs, cartridge replacement, labor, travel time, lost profit, home damages and other contingent liabilities and costs (including, without limitation, costs associated with experts, investigations, analyses, attorneys and other professionals and services). The Kraus warranty is a comprehensive and explicit limit of liability, and all items outside of it are not addressable by, or the responsibility of, Kraus. Certain states have variances regarding implied warranties and in those situations we remain fully compliant.

KRAUS USA Inc. makes no implication that products comply with any or all local building or plumbing codes. It is the consumer's responsibility to determine local code compliance. This warranty extends to the original purchaser and first consumer.

Replacement parts may be obtained by calling 1-800-775-0703 or by writing:

KrausUSA
12 Harbor Park Drive,
Port Washington, NY 1105