

10 Trouble Shooting

Trouble	Cause	Remedy
The washing water does not spray	<ol style="list-style-type: none"> The water tank is not filled. The shut off valve is closed. Freezing inside the main unit or the water supply pipe. 	<ol style="list-style-type: none"> Wait about one minute. Press the desired washing button once again. Turn on the shut off valve to open. Heat the room (for about two hours). Operating the unit while parts are frozen will cause a malfunction.
The unit is not operating	<ol style="list-style-type: none"> Disconnected the power cord. The seat is not occupied. The battery of remote controller is exhausted. (Only BB-2000 model) 	<ol style="list-style-type: none"> Connect the power cord. Check the power supply system in your house. Occupy the seat (The unit has an occupied sensor). Replace the battery.
Water is leaking	<ol style="list-style-type: none"> Check the water supply system 	<ol style="list-style-type: none"> If water is leaking from the main unit, call the service center or the place you purchased unit.
The washing water pressure is weak	<ol style="list-style-type: none"> The water pressure level is set to "LOW". The strainer is clogged. 	<ol style="list-style-type: none"> Set the water pressure to "HIGH". Clean the strainer.
The washing water is not warm	<ol style="list-style-type: none"> The water temperature is set to "LOW". Continuous operation has depleted the supply of warm water. 	<ol style="list-style-type: none"> Set the water temperature to "HIGH". Wait about three minutes.
The seat and dryer is not warm	<ol style="list-style-type: none"> The seat & dryer temperature is set to "LOW". 	<ol style="list-style-type: none"> Set the seat & dryer temperature to "HIGH".

11 Specifications

Specification	BB-1700	BB-2000
Power Rating	America or Canada: 120Vac, 60Hz, 1400W	
Water inlet type	Type	Direct Inlet flow type
	Water inlet pressure	0.4 ~ 7.5 kgf/cm ² (5.69 psi ~ 106.7psi)
Power cord	1.2m (4 feet): AMERICA	
Wash Device	Posterior Wash	Max. 0.7 ℓ /min (Max. 0.185 GPM)
	Feminine Wash	Max. 0.7 ℓ /min (Max. 0.185 GPM)
	Water Pressure Adjustable	5 Levels
	Warm Water Temperature	Room Temp - 40°C (Room Temp. 104°F)
	Heater	1340 W
Heated Seat	Safety Devices	Thermal fuse, Thermal switch, Float switch
	Temperature	Room Temp ~ 41°C (Room Temp. ~ 105.8°F)
	Heater	55 W
Warm Air Dryer Device	Safety Device	Thermal fuse
	Adjustable Dry Temperature (Room Temp~45°C)	
	Heater (250W)	○
Safety Device (Thermal fuse, bimetal)		○
	Turbo& Vortex Function	○
Deodorizer	-	○
Remote control	-	○
Inlet water temperature	3°C~ 35°C (37.4°F ~ 95°F)	
Ambient Temperature	3°C~ 40°C (37.4°F ~ 104°F)	
Dimension	Elongated(Control)	Elongated (Remote)
	W : 460mm / L : 531mm / H : 152mm	W : 392mm / L : 531mm / H : 152mm
Weight (kg)	4.9kg	4.8kg