



**Instruction Manual**

**3.0 CU. FT. Upright Freezer**

**UF-304SS (STAINLESS STEEL)**

**UF-304W (WHITE)**

***Dear customer:***

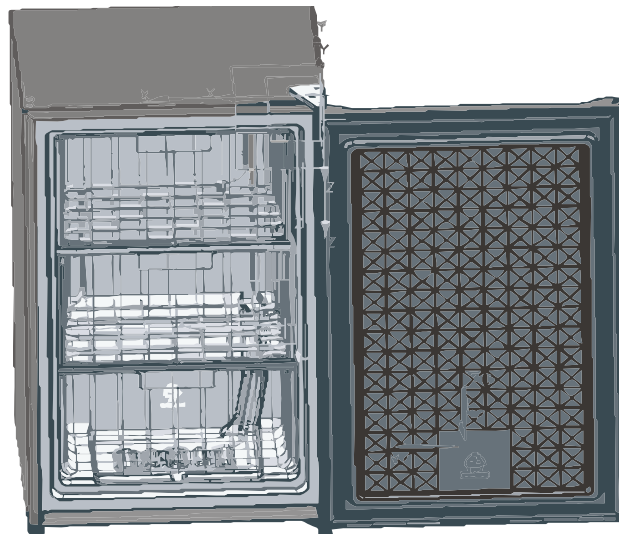
Thank you for buying this upright freezer. To ensure that you get the best results from your new freezer, please take time to read through the simple instructions in this booklet.

Please ensure that the packing material is disposed of in accordance with the current environmental requirements.

When disposing of any upright freezer equipment please contact your local waste disposal department for advice on safe disposal.

This appliance must be only used for its intended purpose.

**Main configuration:**



## UNPACKING YOUR UPRIGHT FREEZER

**WARNING: Use two or more people to move upright freezer.**

**Failure to do so can result in back or other injury.**

- Remove tape and any labels from your upright freezer before using (except the rating label).
- Any tape or glue residue can be removed by rubbing the area briskly with your thumb. Or rub the area with a small amount of liquid dish soap, wipe with warm water and dry.
- Do not use sharp instruments, rubbing alcohol, flammable fluids, or abrasive cleaners to remove tape or glue. These products can damage the surface of your upright freezer.
- When moving the upright freezer, do not tilt the upright freezer beyond 45° from upright position.
- Before initial use, please use scissor to cut and remove the plastic cable ties at the center of each shelf, as shown in picture. There is a total of three cable ties.



## CLEANING BEFORE USE:

After you remove all of the packaging materials (be sure the foam between outside condenser and cabinet is removed), clean the inside of your upright freezer before using it.

## SPACE REQUIREMENTS

***WARNING: Keep flammable materials and vapors, such as gasoline, away from upright freezer.***

***Failure to do so can result in death, explosion, fire or burns.***

- To ensure proper ventilation for your upright freezer, allow a minimum clearance of 8 inches on the sides, 4 inches at the back and 12 inches at the top of the unit.
- If you are installing your upright freezer next to a fixed wall, leave sufficient space on the hinge side to allow for the door to swing open.
- Never install your upright freezer near heat source and avoid direct sunlight.

## ELECTRICAL REQUIREMENT

***WARNING: DO NOT REMOVE GROUND PRONG.***

***DO NOT USE AN ADAPTOR.***

***DO NOT USE EXTENSION CORD.***

Failure to follow these instructions can result in death, fire or electrical shock.

Before you move your upright freezer into its final location, it is important to make sure you have the proper electrical connection.

### ***Recommended Grounding Method***

AC 115Volt /60 Hz AC only 10 ampere fused and properly earthed electrical supply is required. It is recommended that a separate circuit serving only this appliance be provided. Use a receptacle which cannot be turned off with a switch or pull chain. Do not use an extension cord.

**NOTE:** Before performing any type of installation, disconnect the upright freezer from the electrical source. When you are finished, connect the upright freezer to the electrical source and reset the control to the desired setting.

## LEVELING

If the upright freezer is not leveled, the doors may not close or seal properly, which may lead to cooling, frost, or moisture problems. It is very important the upright freezer is leveled in order to function properly.

To level your upright freezer, turn the level leg clockwise to raise or counter-clockwise to lower.

**NOTE:** Having someone push against the top of the upright freezer and tilt backwards will take some weight off and makes it easier to adjust the leveling leg.

## ***USE OF THE APPLIANCE***

To obtain the best possible results from your upright freezer, it is important that you operate it properly.

### ***Temperature Control***

The temperature inside the unit can be adjusted with the thermostat knob located in the compressor compartment. Turn the thermostat control knob up or down to regulate the temperature inside the freezer. Knob settings range from 1 to 6, with 1 being the warmest and 6 being the coldest setting. For normal use, it is recommended to set the unit between 2 to 5.

## ***Storing Frozen Food***

When using the freezer for the first time or after defrosting, turn the temperature control to set "6" for at least two hours before introducing food to be stored.

All frozen food products you purchase should be placed in the freezer as soon as possible to avoid frozen food from defrosting. Storage recommendation printed on the packaging of frozen food by the manufacturers should be always be followed. Be careful the drawers do not mangle the refrigeration pipeline.

## ***Freezing Fresh Food***

Ensure that your freezing operations are carried out under the most hygienic conditions as freezing alone does not sterilize the food. It is suggested to freeze the food by packing it into separate meal portions and not in bulk form. Never put hot or warm foods and items into the freezer. Prior to storing, pack items in suitable plastic bags, aluminum sheets or freezing containers.

**Note:** Never put bottled food or drinks in the freezer compartment. For best performance, leave enough space within the compartment for air to circulate around the packages.

## ***Defrosting***

Remove the power plug from the wall socket, open the door and transfer all contents to another refrigerating unit or a cool place. Defrost using a plastic scraper, or allow the frost to melt naturally. Wipe away the remaining ice and water. Reconnect to power source.

**Note:** To avoid damaging the freezing compartment wall, do not use any sharp objects to remove frost or separate the frozen items.

### ***Cleaning your freezer***

Before cleaning the freezer, remove the power plug from the power supply and allow the unit to defrost as described under the DEFROSTING section. Use a clean sponge or soft towel and a mild detergent in warm water. Do not use abrasive or harsh cleaners. Hand wash, rinse and dry all surfaces thoroughly.

Do not use cleaning waxes, concentrated detergents, bleaches or cleaners containing petroleum on plastics and rubber parts.

Never use paper towels, window sprays, scouring cleansers or flammable fluids on plastic parts as these can scratch or damage material.

### ***Reversing The Door Position***

Caution: To avoid injury to yourself and property, we recommend someone assist you during the door reversal process.

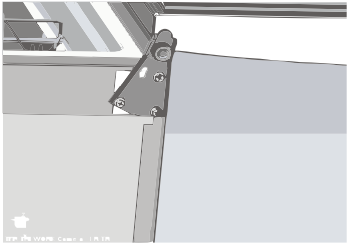
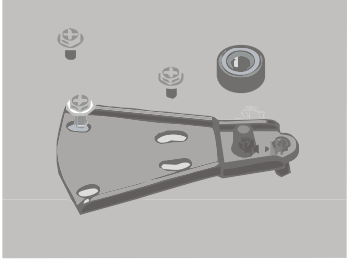
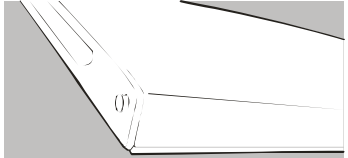
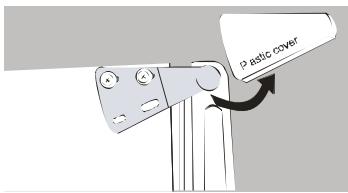
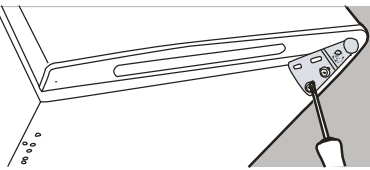
- Ensure the appliance is unplugged and empty.
- Adjust the two leveling feet to their highest position.

### ***Tools required***

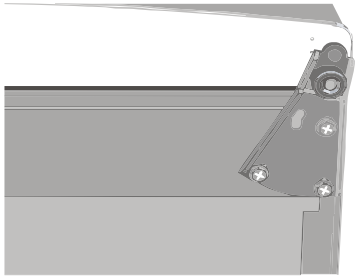
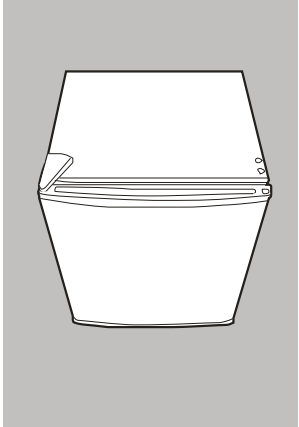
- Phillips screwdriver
- Flathead screwdriver

NOTE: To take the door off it is necessary to tilt the appliance backwards. Rest the appliance on something solid just below the top panel so you can access the bottom of the refrigerator.

DO NOT lay the appliance completely flat as this may damage the coolant system.

<p>1. Remove the bracket from the bottom of the unit. Remove the two screws from the bottom bracket. Remove the foot from opposite side.</p>	
<p>2. Self-Tapping Screws/Bottom Bracket/Foot, place to one side.</p>	
<p>3. Slide the door downwards, away from the hinge pin located on the top of the door.</p>	
<p>4. Remove the plastic cover from door hinge. Unscrew the two screws from top bracket and transfer to the other side.</p>	
<p>5. Install the top bracket with the two screws. Slide the door back onto the top hinge. Be sure door is the right way up. Install the plastic cover on the top bracket by pressing down until it clicks into position.</p>	



<p>6. Screw the bottom hinge into place on the new side. Replace the foot to the other side.</p>	
<p>7. Check the door is aligned horizontally and vertically and the seals are closed on all sides before finally tightening the bottom hinge. Re-adjust the leveling feet.</p>	

### ***PROLONGED OFF PERIODS***

If the freezer is not to be used for a long period of time, proceed as follows:

Disconnect the freezer from the main supply by removing the plug from the wall socket.

Clean and dry the inside as instructed under the CLEANING section.

Leave the door open to prevent any unpleasant smells from building up while the freezer is not in use.

## **TROUBLESHOOTING**

In case of malfunction, you can solve many common problems easily.

***Your upright freezer will not operate***...Check if

- The power supply cord is unplugged.

***The doors will not close completely***...Check if

- The drawers are out of position.
- The gaskets are dirty.
- The freezer is not level.

***The freezer is noisy when running***...Check if

- Check the freezer is level and it is not in contact with another appliance or kitchen furniture.

***The freezer does not cool sufficiently***...Check if

- The door has been opened too frequently, or it has been left open for a while. It will take time for the freezer to reach its set temperature.
- Check if clearance in the back of the unit has been reduced causing insufficient airflow.

***The following characteristics should not be looked upon as a problem.***

- A gentle tricking sound caused by coolant flowing the pipe.  
Compressor operating at high temperature.

## **REQUESTING ASSISTANCE OR SERVICE**

If the problem is not due to one of the items listed above, please contact Sunpentown for assistance: 1-800-330-0388.

- 1) **WARNING** – Keep ventilation openings, in the appliance enclosure or in the built-in structure, clear of obstruction.
- 2) **WARNING** – Do not use mechanical devices or other means to accelerate the defrosting process, other than those recommended by the manufacturer.
- 3) **WARNING** – Do not damage the refrigerant circuit.
- 4) **WARNING** – Do not use electrical appliances inside the food storage compartments of the appliance, unless they are of the type recommended by the manufacturer.
- 5) The appliance has to be unplugged after use and before carrying out user maintenance on the appliance.
- 6) This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
- 7) Children should be supervised to ensure that they do not play with the appliance.
- 8) If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.
- 9) Please abandon the upright freezer according to local regulators for its use flammable blowing gas and refrigerant.



## Your Guarantee

If this product is found to be faulty as a result of faulty materials or workmanship within one year from date of purchase, it will be repaired free of charge.

This guarantee is subject to the following terms:

- Sunpentown must be notified of the fault.
- Proof of purchase must be presented to Sunpentown's nominated representative.
- The warranty will be void if the product is modified, misused or repaired by an unauthorized person.
- The warranty after repair will not be extended beyond the original one-year period.
- All replacement parts will be new or reconditioned.
- Parts, which are replaced, become the property of Sunpentown.
- The warranty applies for the use of the product in the USA only.

What is NOT COVERED:

- Warranty does not include freight charges.
- Incidental or consequential damage caused by possible defects with this product.
- Damage to product caused by improper power supply voltage, accident, fire, floods or acts of nature.
- Failure of product resulting from unauthorized modifications to the product.
- Improper installation or failure to perform the necessary maintenance.

This GUARANTEE is in addition to your Statutory Rights

**SUNPENTOWN INTERNATIONAL INC.**

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